



## Service Is Our Business - Customers Are Our Priority!

**FreightMatchers** takes pride in providing outstanding customer service with unquestionable integrity.

### What do customers and carriers have to say about us?

#### **Customers:**

*...just wanted to thank you for all the help in getting my freight moved. I know it isn't easy but you seem to get it done. I can't thank you all enough...Heath, Traffic Manager*

*....thank you for all the heart & hard work invested to ensure the restored pick-up truck arrived on schedule...all of us are excited and appreciative that you were able to transport this smoothly and without any damage. Please know how much we appreciate your time, expertise, and faithfulness! As always, it is enjoyable...Paul, President*

*...I would like to thank your company for your excellent service. I know when I contact you we always get the best rate and best service and delivery possible... Pete, Sales Manager*

*...we have enjoyed working with your company. You always have been very quick to rise to the task requested and have our best interest first and foremost. The service is always exemplary and dependable from the time the order is placed until the order has been delivered. We are always kept informed of the load status, which helps us to keep our customer abreast of any delays and or precise delivery times. Thanks again for being so reliable, courtesy, always informative and searching for the best price with reputable carriers....Todd, President*

*...ladies you and your team have been outstanding in helping our company with our logistics. The response received from FreightMatchers on last minute emergencies is nothing less than a miracle. Our business is unpredictable and demanding, thanks to you, we have been able to stay competitive and keep our customers extremely happy. The service in pricing competitiveness and the response on quotes and POD's is outstanding. The communications we get from you is most important to us and our customers. again it is a great pleasure working with you all and I speak for everyone here when I say we appreciate all of your hard work and professional courtesies....Carlos, Warehouse Supervisor*

*...thank you for the wonderful service and competitiveness your company offers. Your team is always on top of our business needs and you never seem to fail in responding in a timely and thorough manner. We are confident that when you are handling our shipments that they will be monitored and tracked to assure our customer gets on time delivery. If there is a delay, and in this business that will happen occasionally, we are informed in advance so we can take action to minimize the impact. Thanks for the extra effort....Grace, Logistics Manager*

*...thanks for the reliable service that you and your team provides, we know when you handle our business, we are getting the best rates for the requested service and you have explored all the options. FreightMatchers is always on top of our business, tracking shipments all the way to destination. The response is always timely and thorough, especially on the international shipments, which have a tendency to be more complicated. We know our customers get competitive, on-time delivery. Thanks for what you do....Joy, Logistics Coordinator*

#### **Carriers:**

*...thank you for the follow through regarding the recent load received from you. I understand things don't always run smoother as we would like, we constantly have to adjust to the situation. I look forward to doing much more business with FreightMatchers....your professionalism and promptness are refreshing...Rick, Owner-Operator*

*...we complement you and your organization for a high degree of professionalism. It is a pleasure to work with you and when problems arise, they are handled with the utmost concern of all parties. Thanks you again for the business that we have handled and we are hoping to do more in the future....Jim, President*

*...our dealings with FreightMatchers have always been positive and pleasant. It is refreshing to find partners in our industry with integrity and honesty like FreightMatchers. We have enjoyed working with FreightMatchers and hope to continue our business relationship for years to come....Jason, VP of Operations*

**FreightMatchers.com** - committed to high customer service standards and unquestionable integrity

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